

## HANDS-ON TRAINING LOCATIONS IN THE NORTH CENTRAL REGION:

Des Moines Area Community College - Ankeny, **IA**  
Iowa Western Community College - Council Bluffs, **IA**  
GM Training Center - Hinsdale, **IL**  
Ivy Technical State College - Indianapolis, **IN**  
Grand Rapids Community College - Grand Rapids, **MI**  
Delta College - Saginaw, **MI**  
Michigan Technical Education Center - Traverse City, **MI**  
GM Training Center - Warren, **MI**  
Dunwoody College of Technology - Minneapolis, **MN**  
Minnesota State Community & Technical College - Moorhead, **MN**  
Bismarck State College - Bismarck, **ND**  
Cincinnati State Community College - Cincinnati, **OH**  
Columbus Automotive Distributors Warehouse - Columbus, **OH**  
Sinclair Community College - Dayton, **OH**  
Stark State College - North Canton, **OH**  
Cuyahoga Community College - Parma, **OH**  
South East Technical Institute - Sioux Falls, **SD**  
Fox Valley Technical College - Appleton, **WI**  
Waukesha County Technical College - Pewaukee, **WI**

## TO VIEW OR PRINT ALL CURRENTLY SCHEDULED HANDS-ON TRAINING:

Go to [acdelcotechconnect.com](http://acdelcotechconnect.com), click on the blue "TRAINING" button on the left hand side (or bookmark "[acdelcotechconnect.com/html/tss\\_train\\_schedules.jsp](http://acdelcotechconnect.com/html/tss_train_schedules.jsp)"), then click on the area map. The current training schedule will open (click on "Location Name" to sort by training center).

## TO ENROLL IN INSTRUCTOR-LED OR WEB-BASED TRAINING:

- 1) Go to [www.acdelcotechconnect.com](http://www.acdelcotechconnect.com), click on the tab marked "Training" to access the log-in screen.
- 2) Log into the ACDelco Learning Management System (LMS) or set up your ID by clicking on the "New User Registration" button (you will need your organization's six-digit ACDelco account number).
- 3) Select the Technical or Business Training to view available courses.
- 4) For additional questions, contact the **ACDelco Training Help Desk between 8 AM and 5 PM EST at 1-800-825-5886**, select Prompt 1.

## TO REQUEST A HANDS-ON TECHNICAL CLASS NOT CURRENTLY ON THE SCHEDULE:

- 1) Go to [www.acdelcotechconnect.com](http://www.acdelcotechconnect.com), click on the tab marked "Training"
- 2) Log in to the ACDelco Learning Management System (LMS)
- 3) Go to the "MENU" box in the upper left corner of your screen and click on "Enrollment"
- 4) Then click on "Request Unscheduled Course"
- 5) Select a Course by clicking on the drop-down menu arrow
- 6) Select a Training Center by clicking on the drop-down menu arrow
- 7) Click on the "SUBMIT" button

**THE GM TRAINING CENTER WILL BE NOTIFIED OF YOUR INTEREST AND BEGIN A WAIT LIST FOR THE CLASS. WAIT LISTS PROVIDE MARKET DEMAND INFORMATION TO ENSURE WE MEET YOUR NEEDS.**

# ACDelco Training

## ACDelco Hands-on Technical Training

#	Course Name
S-AC07-01.01ILT	HVAC Systems Diagnostics
S-BK05-01.01ILT	Braking Systems
S-EL06-04.01ILT	Body Control Systems Diagnostics
S-EL06-10.01ILT	Battery, Charging, & Starting
S-EP08-01.01ILT	Engine Performance
S-EP08-12.01ILT	OBD II GM Diagnostics
S-EP08-81.01ILT	Duramax 6600: Diesel Engine
S-SS04-01.01ILT	Vibration Correction Diagnostics
S-ST10-01.01ILT	Supplemental Restraint Systems

## ACDelco Web-based Technical Training

S-AC07-01.01WBT	Introduction to Air Conditioning
S-AC07-02.01WBT	HVAC Systems Operation
S-BK05-01.01WBT	Brakes 1
S-BK05-02.01WBT	Brakes 2
S-DS11-01.01WBT	Tech 2 Familiarization
S-EL06-01.01WBT	Electrical/Electronics Stage 1
S-EL06-02.01WBT	Electrical/Electronics Stage 2
S-EL06-03.01WBT	Electrical/Electronics Stage 3
S-EL06-04.01WBT	GM Body Control and Communication
S-EL06-05.01WBT	Body Control Systems Diagnostics
S-EL06-06.01WBT	Introduction to Automotive
S-EL06-07.01WBT	Hybrid Introduction and Safety
S-EL06-08.01WBT	Hybrid Vehicles: Theory, Operation, and Service
S-EL06-10.01WBT	Battery, Charging, & Starting
S-EP08-01.01WBT	Powertrain Performance 1
S-EP08-02.01WBT	Powertrain Performance 2
S-EP08-10.01WBT	OBD II Overview
S-EP08-12.01WBT	OBD II GM
S-EP08-22.01WBT	OBD II Operations and System Diagnostics – Ford
S-EP08-32.01WBT	OBD II Operations and System Diagnostics - Chrysler
S-EP08-42.01WBT	OBD II Operations and System Diagnostics – Honda
S-EP08-80.01WBT	6.5L Diesel Engine
S-EP08-81.01WBT	Duramax 6600: Diesel Engine
S-SS04-01.01WBT	Vibration Correction
S-ST10-01.01WBT	Supplemental Restraint Systems
S-ST10-02.01WBT	GM Supplemental Restraint Systems

## Instructor-led Business Seminars

B-CC30-20.01SEM	Customer Handling Seminar
B-CC30-10.01SEM	Customer Retention Management
B-CC30-30.01SEM	Customer Trust Seminar
B-FM32-30.01SEM	Growth Management Seminar
B-SC31-30.01SEM	Leadership Skills Seminar
B-FM32-10.01SEM	Operations Management Seminar
B-FM32-20.01SEM	Profit Management Seminar
B-SC31-10.01SEM	Sales Skills Seminar
B-SC31-20.01SEM	Self Management Skills Seminar

## Web-Based Business Training

B-FM32-33.01WBT	Analysis
B-FM32-31.01WBT	Business Development
B-CC30-13.01WBT	Business Impact
B-FM32-23.01WBT	Capital Management
B-FM32-12.01WBT	Computer Systems
B-SC31-33.01WBT	Continuous Improvement
B-FM32-22.01WBT	Controlling Expenses
B-SC31-12.01WBT	Customer Circumstances
B-SC31-13.01WBT	Customer Needs and Expectations
B-CC30-12.01WBT	Data Mining
B-CC30-32.01WBT	Dispatching
B-FM32-11.01WBT	Facility Management
B-SC31-11.01WBT	Features and Benefits
B-CC30-33.01WBT	Final Vehicle Inspection
B-CC30-23.01WBT	Follow-up
B-FM32-21.01WBT	Gross Profit and Pricing
B-FM32-32.01WBT	Marketing
B-FM32-13.01WBT	Personnel Management
B-SC31-32.01WBT	Problem Solving
B-SC31-21.01WBT	Professional Skills Assessment
B-CC30-31.01WBT	Repair Order Preparation
B-SC31-22.01WBT	Stress Management
B-SC31-31.01WBT	Team Building
B-SC31-23.01WBT	Time Management
B-CC30-11.01WBT	Traffic Flow
B-CC30-22.01WBT	Vehicle Delivery
B-CC30-21.01WBT	Vehicle Drop-Off

## Toll Free Support

**ACDelco Starters and Alternators** – (800) 228-9672

**ACDelco Brakes and Chassis** – (888) 701-6169

**ACDelco Power Steering** – (866) 833-5567

**ACDelco Suspension** – (877) 466-7752

**GM Powertrain Contact Center** – (866) 453-4123 – The source for inquiries regarding GM Powertrain & Performance parts purchases, including local availability, installation questions and GM Powertrain warranty administration.