Date:	January 12, 2018	Ref. Number:	18D-014
To:	Direct Account Headquarters and Branches	Category:	Process/Policy
From:	Robert Stewart, Product Development	Line(s):	All

Subject: New TIS2Web (Techline Information System) Subscription Packages

Description

Vehicle technology has advanced over the years and so have the tools required to repair them. To better meet customers' needs the Techline Information System (TIS2WEB) subscription packages are being updated.

Effective February 16, 2018, the following subscription packages will be available at www.acdelcotds.com:

- A new $40 per vehicle subscription package will allow the shop/technician to purchase access to program all modules for a specific vehicle/VIN. This allows a Technician to program all control modules on this vehicle for a 24-month period. This subscription replaces the 2-day access for $55 and is a $15 price reduction. The majority of repair facilities are currently using the 2-day access in this manner.
- The Tech 2 diagnostics subscription will be updated to a one-time download for $249. This replaces the one-year access that was $750. Tech 2 diagnostics software for North America was last updated in August 2013 due to GM migrating to the newer Global Diagnostics 2 scan tool software.

Enrollment in the subscription packages below ends on February 15, 2018, at 9:00 p.m., Eastern Time, as they are being discontinued. Current subscribers, and those who enroll before the deadline, will continue to have full access until the subscription expiration date:

- Complete GM Service Support Package ($3125)
- Tech 2 and Service Programming Package ($1395)
- Service programming subscription 3-month access ($275) and one-year access ($995)

Effective Date

February 16, 2018